

# IT Support Evaluation Questionnaire

Dear [Employee's Name],

We value your feedback regarding our IT support services. Please take a few moments to complete this evaluation questionnaire.

1. How easy was it to access IT support?

Yes

No

2. How would you rate the response time of the IT support team?

Excellent Good Average Poor

3. Overall, how satisfied are you with the IT support provided?

Very Satisfied

Satisfied

Neutral

Dissatisfied

4. Any additional comments or suggestions:

Thank you for your feedback!