

# IT Support Request for Remote Assistance

Date: [Insert date]

To: IT Support Team

From: [Your Name]

Department: [Your Department]

Email: [Your Email]

Phone: [Your Phone Number]

## Subject: Remote Assistance Request

Dear IT Support Team,

I am writing to request remote assistance for the following issue I am experiencing:

- **Issue Description:** [Brief description of the issue]
- **Priority Level:** [High/Medium/Low]
- **Desired Resolution Date:** [Insert date if applicable]

Please let me know the earliest available time for remote support. I appreciate your assistance in resolving this matter.

Thank you.

Sincerely,

[Your Name]

[Your Job Title]