Complaint Regarding Customs Delays

Date: [Insert Date]

[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number]

[Recipient Name] [Customs Office Name] [Customs Office Address] [City, State, Zip Code]

Dear [Recipient Name],

I am writing to formally express my dissatisfaction regarding the significant delays I have experienced with customs clearance for my shipment (Tracking Number: [Insert Tracking Number]). The shipment was due for delivery on [Insert Expected Delivery Date], yet it has been held up for an extended period.

As a result of this delay, I have incurred additional costs and frustration, which is unacceptable. I kindly request an urgent update on the status of my shipment and an explanation for the ongoing hold-up.

I would appreciate your prompt attention to this matter and look forward to your swift response.

Thank you for your assistance.

Sincerely,

[Your Name]