

Logistics Service Quality Satisfaction Survey

Dear [Customer Name],

We hope this message finds you well. As a valued customer, your feedback is important to us. We are constantly striving to improve our logistics services, and we would appreciate it if you could take a few moments to share your thoughts.

Please answer the following questions:

1. How satisfied were you with the timely delivery of your order? (1 - Very Dissatisfied, 5 - Very Satisfied)
2. How would you rate the condition of the items upon arrival? (1 - Very Poor, 5 - Excellent)
3. Was the tracking information accurate and helpful? (Yes/No)
4. How would you rate the professionalism of our logistics staff? (1 - Very Poor, 5 - Excellent)
5. Please provide any additional comments or suggestions:

Your feedback will help us serve you better in the future. Thank you for your time!

Sincerely,
[Your Company Name]
[Contact Information]