

# Dear Valued Visitors,

We are committed to providing you with the best experience at our museum. To ensure your satisfaction, we would like to inform you of our visitor return policy.

## Return Policy Overview

- All ticket purchases are final and non-refundable.
- In case of a museum closure due to unforeseen circumstances, tickets can be exchanged for a future date.
- For group bookings, alterations can be made up to 48 hours in advance of your visit.

If you have any questions or need assistance with your ticket, please do not hesitate to contact our customer service team.

## Contact Us

Phone: (123) 456-7890

Email: [support@museum.com](mailto:support@museum.com)

Thank you for your understanding and support. We look forward to welcoming you to our museum!

Sincerely,

The Museum Management Team