

Museum Store Return Procedures

Dear Valued Customer,

Thank you for your recent purchase from our museum store. We hope you are satisfied with your item(s). However, if you need to return an item, please follow the procedures outlined below:

Returns Policy

- Items can be returned within 30 days of purchase.
- All returns must be accompanied by the original receipt.
- Items must be in their original condition, unused and with tags attached.
- Sale items and gift cards are non-returnable.

How to Return Items

1. Ensure your item is eligible for return as per our policy.
2. Pack the item securely in its original packaging.
3. Include a copy of your receipt in the package.
4. Ship the package to the following address:

Museum Store Returns
123 Museum Lane
City, State, Zip Code

5. For your protection, we recommend using a trackable shipping service.

Refund Process

Refunds will be processed to the original payment method within 7-10 business days after we receive the returned item.

If you have any questions or need further assistance, please feel free to contact our customer service at (123) 456-7890 or email us at support@museumstore.com.

Thank you for supporting our museum!

Sincerely,
Museum Store Team