

Dear Valued Member,

We hope this message finds you well. We are writing to inform you of an important update to our museum membership return policy.

Updated Return Policy

Effective immediately, our return policy for memberships has been revised to ensure a smoother experience for all our members. Please see the key changes below:

- Memberships may be returned within 30 days of purchase for a full refund.
- All return requests must be accompanied by a valid receipt.
- After 30 days, memberships can be transferred to another individual.

If you have any questions regarding this policy or require assistance, please do not hesitate to contact our membership services team at [phone number] or [email address].

Thank you for your continued support of our museum.

Sincerely,

The Museum Team