Return and Exchange Policy Reminder

Dear [Customer Name],

Thank you for your recent purchase from [Store Name]. We hope you are satisfied with your order. However, we understand that sometimes things may not work out as expected.

This is a friendly reminder of our return and exchange policy:

- Items must be returned within [X days] of the purchase date.
- Products should be in their original condition, unworn and with all tags attached.
- Returns can be initiated by contacting our customer service at [Customer Service Email/Phone Number].
- Exchanges can be processed on our website or via customer service.
- Please retain your receipt or proof of purchase for the return/exchange process.

If you have any further questions, please do not hesitate to reach out.

Best regards, [Your Name] [Store Name]