

# Return and Exchange Policy Clarification

Dear [Customer's Name],

Thank you for reaching out to us regarding our return and exchange policy. We appreciate your inquiry and are here to provide you with the necessary information.

Our return and exchange policy is as follows:

- Items can be returned or exchanged within [number of days] days of purchase.
- All items must be in their original condition, unworn, and with tags attached.
- For exchanges, please contact our customer service to facilitate the process.
- Refunds will be processed to the original form of payment within [number of days] days after we receive the returned item.

If you have any further questions or need assistance, please do not hesitate to contact us at [Customer Service Phone Number] or [Customer Service Email]. We are here to help!

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]