

# **Frequently Asked Questions About Curbside Pickup**

## **What is Curbside Pickup?**

Curbside pickup allows you to place an order online and pick it up at our location without leaving your vehicle.

## **How do I place an order for Curbside Pickup?**

You can place an order through our website or mobile app. Just select the "Curbside Pickup" option at checkout.

## **What are the hours for Curbside Pickup?**

Our Curbside Pickup service is available from 10 AM to 6 PM, seven days a week.

## **How will I know when my order is ready?**

You will receive a notification via email or text message once your order is ready for pickup.

## **How do I notify you when I arrive?**

Please call the designated phone number listed on your confirmation email when you arrive, and we'll bring your order out to you.

## **Is there a minimum order amount for Curbside Pickup?**

No, there is no minimum order amount required for Curbside Pickup.

## **Can someone else pick up my order?**

Yes, as long as they have the order confirmation and are able to provide your name for verification.

## **What happens if I miss my pickup window?**

If you miss your scheduled pickup window, please contact us as soon as possible to reschedule.

## **Can I change or cancel my order?**

Yes, you can change or cancel your order as long as it has not yet been processed for pickup.

## **Who can I contact for more questions?**

If you have any further questions, feel free to reach out to our customer service team via phone or email.