

# Curbside Pickup Cancellation Policy

Dear Valued Customer,

Thank you for choosing our curbside pickup service. We strive to provide you with the best experience possible. However, in case you need to cancel your curbside pickup order, please be aware of the following policy:

## Cancellation Notice

You may cancel your curbside pickup order at any time up to 1 hour before your scheduled pickup time. Cancellations can be made by:

- Calling our customer service at (123) 456-7890
- Emailing us at support@example.com
- Using the cancellation link provided in your confirmation email

## Refund Process

Once your cancellation is processed, any charges associated with your order will be refunded to your original payment method within 3-5 business days.

## Late Cancellations

Cancellations made less than 1 hour before the scheduled pickup time will incur a 20% cancellation fee.

We appreciate your understanding and cooperation. If you have any further questions, please do not hesitate to reach out.

Thank you for your support!

Sincerely,

Your Company Name