

Important Safety Recall Notice

Dear Valued Customer,

We are writing to inform you about a safety recall affecting a product you purchased from us. Your safety and well-being are our top priority.

Product Details

Product Name: [Product Name]

Model Number: [Model Number]

Purchase Date: [Purchase Date]

Issue Description

We have identified a potential issue with this product that may pose a safety risk. [Brief description of the issue and potential risk].

What You Should Do

We ask that you please stop using the product immediately and [provide instructions on how to return or dispose of the product].

How We Will Resolve This

To resolve this matter, we will [explain what the company will do, such as refund, repair, replacement].

Contact Us

If you have any questions or require further assistance, please contact our customer service team at:

Phone: [Phone Number]

Email: [Email Address]

Your safety is our utmost concern, and we sincerely apologize for any inconvenience this may cause.

Thank you for your understanding.

Sincerely,

[Your Company Name]
[Your Company Address]