

Retail Resolution Feedback Form

Dear [Customer Name],

Thank you for reaching out to us regarding your recent experience at [Store Name]. We value your feedback and are committed to improving our services.

Your Feedback:

Please provide details about your experience:

Resolution Status:

What was the resolution provided?

Your Satisfaction:

On a scale of 1-5, how satisfied are you with the resolution provided?

1 - Very Unsatisfied 2 - Unsatisfied 3 - Neutral 4 - Satisfied 5 - Very Satisfied

Additional Comments:

Thank you for your time and feedback!

Sincerely,

[Your Name]

[Your Position]

[Store Name]