

Important Notice: Change in Gift Card Refund Process

Dear Valued Customer,

We hope this message finds you well. We are writing to inform you about an important update regarding our gift card refund process that will take effect starting [Effective Date].

To ensure a more streamlined and efficient refund experience, we have made the following changes:

- All refund requests for gift cards must now be submitted within [X days] of the purchase date.
- Refunds will be processed within [X business days] of receipt of the request.
- Please ensure that you have the original purchase receipt attached to any refund request.

We believe these changes will help us serve you better. If you have any questions or concerns, please do not hesitate to reach out to our customer service team at [Customer Service Phone Number] or [Customer Service Email Address].

Thank you for your continued support!

Sincerely,

[Your Company Name]