# Welcome to Our Retail Safety Protocol Orientation

Dear Team Member,

We are pleased to have you as part of our retail family. Safety is our top priority, and this guide is designed to ensure that you understand the protocols in place to protect both you and our customers.

## **Orientation Agenda**

- Introduction to Safety Guidelines
- Emergency Procedures
- Handling Customer Interactions Safely
- Store Equipment Safety
- Reporting Incidents

## **General Safety Guidelines**

Always be aware of your surroundings and report any suspicious behavior to a supervisor immediately. Maintain a clean and organized workspace to prevent accidents.

#### **Emergency Procedures**

In case of an emergency, follow the evacuation routes displayed throughout the store. Familiarize yourself with the locations of first aid kits and fire extinguishers.

#### **Contact Information**

If you have any questions or concerns regarding safety protocols, please contact the Safety Coordinator at <u>safety@retailstore.com</u>.

Thank you for prioritizing safety at our store. Together, we can create a secure environment for everyone.

Sincerely, Management