

# Return and Refund Policy for Personalized Products

Dear Valued Customer,

Thank you for your purchase. We strive to provide you with the best quality personalized products. Please find our return and refund policy outlined below:

## Returns

As our products are personalized and made to order, we cannot accept returns unless the item is defective, damaged, or the wrong item was sent. In such cases, please contact us within 14 days of receiving your order.

## Refunds

If a return is approved, we will initiate a refund to your original method of payment within 7 business days after receiving the returned item.

## Exchanges

We do not offer exchanges for personalized items, but if you have concerns about your order, please reach out to our customer service team.

## Contact Us

If you have any questions regarding our policy or your order, please contact us at [support@example.com](mailto:support@example.com).

Thank you for your understanding.

Sincerely,

Your Company Name