

# Return and Refund Policy for Limited-Time Promotions

Dear Valued Customer,

Thank you for shopping with us during our limited-time promotion! We hope you are pleased with your purchase. However, if you are not completely satisfied, we offer a return and refund policy to ensure your experience is hassle-free.

## Returns

Items purchased during our limited-time promotions may be returned within **30 days** of the purchase date. To be eligible for a return, items must:

- Be unused and in the original packaging.
- Include the original receipt or proof of purchase.

## Refunds

Upon receipt of your returned item, we will process your refund. The refund will be made to the original payment method within **5-7 business days**.

## Exchanges

If you wish to exchange your item for a different size or color, please contact our customer service team within the return period.

## Contact Us

If you have any questions regarding your return or refund, please feel free to reach out to our customer service at:

Email: [support@example.com](mailto:support@example.com)

Phone: (123) 456-7890

Thank you for choosing us! We appreciate your business.

Sincerely,

The Retail Team