

# **Retail Return and Refund Policy for Gift Returns**

Dear Valued Customer,

Thank you for your recent purchase. We hope you and your loved ones enjoy your gift. If for any reason you need to return the item, please follow our return policy outlined below:

## **Return Period**

Gift items can be returned within 30 days of receipt for a full refund or exchange.

## **Return Process**

1. Ensure the item is in its original condition with all tags attached.
2. Include a copy of the original receipt or proof of purchase.
3. Pack the item securely in the original packaging.
4. Send the package to the address provided on our website.

## **Refunds**

Refunds will be processed to the original payment method used at the time of purchase. Please allow up to 7-10 business days for the refund to reflect in your account.

## **Questions?**

If you have any questions regarding our return policy, feel free to contact our customer service at [customer service phone number] or [customer service email].

Thank you for choosing us!

Sincerely,  
The [Store Name] Team