

Return and Refund Policy for Exchanges

Dear Valued Customer,

Thank you for shopping with us! We want to ensure that you are completely satisfied with your purchase. If you would like to exchange an item, please follow our return and refund policy outlined below:

Return Eligibility

- Items must be returned within 30 days of purchase.
- Products must be in original condition, unworn, and with tags attached.
- Proof of purchase (receipt or order confirmation) is required.

Exchange Process

To initiate an exchange, please follow these steps:

1. Contact our customer service at support@example.com to request an exchange.
2. Provide your order number and reason for exchange.
3. We will provide you with a return shipping label.
4. Pack the item securely and include your proof of purchase.
5. Ship the item back to us using the provided label.

Refund Policy

Refunds are typically processed within 7-10 business days once we receive your returned item. Refunds will be issued to the original payment method.

Contact Us

If you have any questions regarding our return and exchange policy, please reach out to our customer support team at support@example.com.

Thank you for shopping with us!

Sincerely,
Your Retail Store Team