

Return and Refund Policy for Bulk Purchases

Dear [Customer's Name],

Thank you for your bulk purchase from [Your Company Name]. We appreciate your business and want to ensure you are completely satisfied with your order. Below is our return and refund policy for bulk purchases:

Return Policy

- Returns must be initiated within [X days] of receipt of goods.
- Items must be unused, in original packaging, and include all accessories.
- A restocking fee of [X%] may apply to returned items.

Refund Policy

- Refunds will be processed within [X business days] of receiving the returned items.
- Refunds will be issued to the original payment method.
- Shipping and handling fees are non-refundable.

How to Return an Item

To return an item, please follow these steps:

1. Contact our customer service at [Customer Service Email] to obtain a Return Merchandise Authorization (RMA) number.
2. Package the item securely and include the RMA number on the package.
3. Ship the item to the address provided by our customer service team.

If you have any questions regarding our return and refund policy, please feel free to reach out to us at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your understanding.

Sincerely,
[Your Company Name]