

Warranty Explanation Request

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Company Name/Customer Service Team],

I hope this message finds you well. I am writing to request clarification regarding the warranty terms associated with my recent purchase of [Product Name/Model] from your company on [Purchase Date].

My order number is [Order Number]. I would appreciate it if you could provide detailed information about the following points:

- The duration of the warranty coverage.
- What specific defects or issues are covered under the warranty?
- What is the process for filing a warranty claim?
- Are there any conditions or limitations I should be aware of?

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]