

# Warranty Policy Inquiry

Dear [Retail Store Name] Customer Service,

I hope this message finds you well. I am writing to inquire about the warranty policy for an electronic item I recently purchased from your store.

Details of the purchase are as follows:

- **Product Name:** [Product Name]
- **Model Number:** [Model Number]
- **Purchase Date:** [Purchase Date]
- **Order Number:** [Order Number]

I would like to understand the following:

1. The duration of the warranty period.
2. What specific coverage is included under the warranty.
3. The process for making a warranty claim if necessary.

Thank you for your assistance with this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address]