

# Feedback Inquiry on Your Recent Digital Shopping Experience

Dear [Customer's Name],

Thank you for choosing [Company Name] for your recent shopping needs. We truly value your business and are always looking for ways to improve our services.

We would like to hear about your experience while shopping with us online. Your feedback is essential in helping us enhance our digital shopping platform.

Please take a moment to answer the following questions:

- How would you rate the ease of navigation on our website?
- Were you satisfied with the range of products available?
- How do you feel about the checkout process?
- Did you encounter any issues during your shopping experience?
- Would you recommend us to others?

Your responses will be kept confidential and used for improvement purposes only. We appreciate your time and input.

Thank you for helping us serve you better!

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]