

Subject: Enhancing Our Reseller Onboarding Experience

Dear [Reseller's Name],

We are excited to welcome you to the [Company Name] family! As part of our commitment to providing an exceptional onboarding experience for our resellers, we are reaching out to gather your feedback.

Your insights are invaluable in helping us understand what aspects of the onboarding process have been effective and where we can improve. We are particularly interested in your thoughts on the following:

- Clarity of the onboarding materials
- Responsiveness of our support team
- Ease of access to resources
- Overall experience during the onboarding

We encourage you to share any additional comments or suggestions you may have. Our goal is to ensure that your transition into our partnership is as seamless and fruitful as possible.

Thank you for your participation, and we look forward to your valuable feedback!

Best regards,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]