## **Quality Assurance Satisfaction Survey**

Dear [Reseller Name],

We hope this message finds you well. As part of our commitment to providing excellent service and support, we are conducting a survey to assess the quality of our products and services from our valued resellers.

Your feedback is crucial in helping us enhance our offerings and ensure your satisfaction. Please take a moment to answer the following questions:

## **Survey Questions**

- 1. How satisfied are you with the overall quality of our products? (1- Not satisfied, 5- Very satisfied)
- 2. How would you rate our customer service? (1- Poor, 5- Excellent)
- 3. How likely are you to recommend our products to other resellers? (1- Not likely, 5- Very likely)
- 4. What suggestions do you have for improving our products or services?

Please reply to this email with your responses by [Insert Due Date]. Your participation will help us serve you better.

Thank you for your time and support.

Best regards,

[Your Name]

[Your Position]

[Your Company]

[Contact Information]