

# Reseller Operational Resilience Outline

Date: [Insert Date]

To: [Recipient Name]

From: [Your Name]

Subject: Operational Resilience Outline for Reseller Partnership

## 1. Introduction

The purpose of this document is to outline the operational resilience strategies that will be implemented as part of our reseller partnership.

## 2. Objectives

- To ensure continuous service delivery during disruptions.
- To protect customer data and maintain trust.
- To comply with regulatory requirements.

## 3. Key Strategies

### 3.1 Risk Assessment

Conducting regular risk assessments to identify potential vulnerabilities.

### 3.2 Business Continuity Planning

Development of a comprehensive business continuity plan.

### 3.3 Training and Awareness

Providing training to staff on operational resilience practices.

## 4. Monitoring and Review

Regularly reviewing and updating the resilience plan based on new risks and feedback.

## 5. Conclusion

This outline serves as the foundation for building a robust operational resilience framework. We look forward to collaborating effectively to ensure our reselling operations are resilient and reliable.

Sincerely,

[Your Name]

[Your Position]

[Your Company]