

Technical Support Escalation Request

Date: [Insert Date]

To: [Support Team/Manager Name]

From: [Your Name]

Company: [Your Company Name]

Email: [Your Email Address]

Phone: [Your Phone Number]

Subject: Escalation of Support Request #[Insert Ticket Number]

Dear [Support Team/Manager Name],

I am writing to formally escalate my technical support request regarding [brief description of the issue]. The request was submitted on [Insert Request Date] under ticket number [Insert Ticket Number]. Unfortunately, I have not received a satisfactory resolution despite our previous communications.

Details of the Issue:

- **Issue Description:** [Provide a detailed description of the technical issue]
- **Steps Taken:** [List any troubleshooting steps you have already performed]
- **Business Impact:** [Describe how this issue affects your business operations]

Given the urgency of this issue, I kindly request your immediate attention and assistance in resolving it. If further information is required, please do not hesitate to contact me at your earliest convenience.

Thank you for your prompt attention to this matter.

Sincerely,

[Your Name]

[Your Position]

[Your Company Name]