

Reseller Complaint Escalation

Date: [Insert Date]

To: [Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I hope this message finds you well. I am writing to formally escalate a technical support issue that we, as a reseller, have encountered with your product/service. Despite multiple attempts to resolve this issue through standard support channels, we have yet to receive a satisfactory resolution.

Details of the Issue:

- **Product/Service:** [Insert Product/Service Name]
- **Issue Description:** [Briefly describe the issue]
- **Date of First Report:** [Insert Date]
- **Reference Number:** [Insert Reference/Case Number]

As a valued partner, we believe that timely and effective support is crucial for our mutual success. We appreciate your attention to this matter and hope for a prompt resolution.

Thank you for your cooperation.

Sincerely,

[Your Name]

[Your Position]

[Your Company Name]

[Your Contact Information]