

# Request for Expedited Technical Support Escalation

Date: [Insert Date]

To: [Support Team/Manager's Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Support Team/Manager's Name],

I hope this message finds you well. I am writing to formally request an expedited escalation of technical support regarding [briefly describe the issue]. Our reseller team has encountered significant challenges that are impacting our operations and customer satisfaction.

We have previously submitted support tickets under the following reference numbers: [insert ticket numbers]. Despite our efforts, we are still facing unresolved issues that require immediate assistance.

Given the urgency of the situation, we kindly ask for your support in prioritizing this matter. A timely resolution will enable us to maintain our service standards and fulfill our commitments to our clients.

Thank you for your attention to this matter. We appreciate your prompt response and support.

Sincerely,

[Your Name]

[Your Position]

[Your Company Name]

[Your Contact Information]