

Letter of Escalation for Unresolved Reseller Technical Issues

Date: [Insert Date]

To,

[Recipient's Name]

[Recipient's Position]

[Company Name]

[Company Address]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally escalate ongoing technical issues that our team has been experiencing as a reseller of your products/services.

Despite multiple attempts to address these concerns through standard support channels, we have not received an adequate resolution. The issues include:

- [Issue 1: Brief Description]
- [Issue 2: Brief Description]
- [Issue 3: Brief Description]

The unresolved nature of these issues is impacting our operations and ultimately affecting our customers. We value our partnership and are hopeful for an expedited resolution.

We kindly request your immediate attention to this matter. Please let us know how we can assist in facilitating a quick resolution.

Thank you for your understanding and prompt response.

Sincerely,

[Your Name]

[Your Position]

[Your Company Name]

[Your Contact Information]