Reseller Help Request Acknowledgment

Dear [Reseller's Name],

Thank you for reaching out to us regarding your recent support request. We want to acknowledge that we have received your inquiry submitted on [Date].

Our team is currently reviewing your request, and we aim to provide you with a resolution as soon as possible. You can expect to hear back from us within [Time Frame].

If you have any additional information to share, please do not hesitate to reply to this email.

Thank you for your patience and understanding.

Best regards,
[Your Name]
[Your Title]
[Your Company Name]
[Your Contact Information]