

Confirmation of Reseller Support Submission

Date: [Insert Date]

Dear [Reseller's Name],

Thank you for reaching out to us. This is to confirm that we have received your support submission regarding [specific issue or inquiry] on [submission date]. Our team is currently reviewing your request.

Your submission details are as follows:

- **Reseller ID:** [Insert Reseller ID]
- **Product/Service:** [Insert Product/Service Name]
- **Description of Issue:** [Brief Description]

Our support team will get back to you within [insert timeframe] with further instructions or updates. If you have any immediate concerns, please feel free to contact us at [support email/phone number].

Thank you for your cooperation.

Sincerely,
[Your Name]
[Your Position]
[Company Name]