

Return Request for Defective Product

Dear [Reseller's Name],

I hope this message finds you well. I am writing to formally request the return of a defective product that I purchased from your store on [purchase date]. The details of the item are as follows:

- Product Name: [Product Name]
- Model/Serial Number: [Model/Serial Number]
- Order Number: [Order Number]
- Date of Purchase: [Purchase Date]

Upon receiving the item, I noticed [describe the defect or issue]. I have ensured that the product has been handled as per the guidelines provided and it remains unused since the defect was discovered.

As a loyal customer, I appreciate your emphasis on customer satisfaction and trust in your commitment to resolving issues promptly. Therefore, I kindly request a replacement product or a full refund at your earliest convenience.

Thank you for your attention to this matter. Please let me know how to proceed with the return process. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Contact Information]

[Your Email Address]