

Defective Product Return Request

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Reseller's Name]

[Reseller's Address]

[City, State, Zip Code]

Dear [Reseller's Name],

I am writing to formally request the return of a defective product I purchased from you on [Purchase Date], order number [Order Number]. The product in question is [Product Name], which has unfortunately not performed as expected.

According to the warranty provided at the time of purchase, the product is covered for [Warranty Period]. Since the defect falls under this warranty, I would like to initiate a warranty claim for a replacement or refund.

Attached to this letter, you will find a copy of the original purchase receipt and photographs showing the defect. Please let me know the next steps to process this warranty claim and return the defective product.

Thank you for your assistance in this matter. I look forward to your prompt response.

Sincerely,

[Your Name]