Return Request for Defective Product

Dear [Reseller's Name],

I hope this message finds you well. I am writing to formally request a return for a defective product I purchased from your store. The details of the product are as follows:

- **Product Name:** [Product Name]
- Order Number: [Order Number]
- **Purchase Date:** [Purchase Date]

Unfortunately, the product has not performed as expected and appears to be defective. I would like to initiate a return process at your earliest convenience. Please let me know the steps I need to follow to return the item.

Additionally, I am interested in inquiring about other products that you have in stock that may serve as replacements. Specifically, I am looking for:

- [Product Inquiry 1]
- [Product Inquiry 2]

Thank you for your assistance in this matter. I look forward to your prompt response.

Sincerely, [Your Name] [Your Contact Information]