

Update on Your Shipment

Dear [Reseller Name],

We hope this message finds you well. We are writing to inform you about an update regarding your recent order with us.

Unfortunately, we have encountered an unforeseen delay in the shipment of your order #[Order Number]. The expected delivery date has been moved to [New Delivery Date].

We understand how important timely deliveries are for your business, and we sincerely apologize for any inconvenience this delay may cause. We are actively working with our shipping partners to resolve the issue and ensure your order reaches you as swiftly as possible.

Thank you for your understanding and patience during this time. Should you have any questions or require further assistance, please do not hesitate to contact us.

Best regards,

[Your Name]

[Your Position]

[Your Company Name]

[Your Contact Information]