

Dear Valued Reseller,

We hope this message finds you well. We are writing to inform you about a delay in the shipment of your recent order due to unforeseen circumstances.

We understand the importance of timely deliveries for your business, and we are actively working to resolve the issue. We appreciate your patience and support as we navigate this situation.

We expect to have your order shipped by **[Insert new estimated delivery date]**. We will keep you updated with any changes to this timeline.

If you have any questions or require further assistance, please do not hesitate to reach out to our customer service team.

Thank you for your understanding and continued partnership.

Sincerely,

[Your Name]

[Your Title]

[Your Company]