

Dear [Customer's Name],

Thank you for reaching out to us regarding the extension of your prepaid service. We appreciate your inquiry and the opportunity to assist you.

We are pleased to inform you that your request for a service extension has been approved. Your prepaid service will be extended until [new expiration date]. You can continue to enjoy all the benefits of your plan without any interruption.

If you have any further questions or need additional assistance, please do not hesitate to contact our customer service team at [customer service number] or [customer service email].

Thank you for choosing [Company Name]. We value your business!

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]