

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you about an important update regarding your current data plan with us.

Recently, we have noticed an oversubscription in our data plans, which has led to some unexpected service impacts. We are committed to providing you with the best possible service and want to assure you that we are addressing this issue promptly.

To ensure a smooth experience moving forward, we have implemented the following adjustments:

- Increased data allocation for existing plans.
- Introduction of new data plans with enhanced features.
- A dedicated support line for any inquiries regarding your data usage.

We appreciate your understanding and patience during this time. Your satisfaction is important to us, and we are dedicated to improving your experience with our services.

If you have any questions or concerns, please do not hesitate to reach out to our customer support team at [customer support contact information].

Thank you for your continued support.

Sincerely,

[Your Company's Name]

[Your Company's Contact Information]