

Letter of Explanation Regarding Data Plan Oversubscription

Date: [Insert Date]

To: [Recipient's Name]

[Recipient's Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to address the recent concerns regarding the oversubscription of our data plan, which may have affected your service experience.

As you may know, our data plans are designed to accommodate a significant number of users; however, due to unforeseen circumstances, we have experienced higher than expected usage levels in certain areas. This has led to occasional slowdowns and connectivity issues, and we sincerely apologize for any inconvenience this may have caused.

We are actively working to enhance our infrastructure and expand our network capacity to better serve our customers. Our team is committed to ensuring that all users receive the reliable service they deserve.

Your satisfaction is important to us, and we appreciate your understanding as we navigate these challenges. Should you have any questions or require further assistance, please do not hesitate to reach out to our customer service team.

Thank you for your continued support.

Sincerely,

[Your Name]

[Your Title]

[Your Company]

[Contact Information]