

# Customer Support Response

Date: [Insert Date]

Dear [Customer's Name],

Thank you for reaching out to us regarding your concerns about your data plan. We understand the inconvenience caused by oversubscription and appreciate your feedback.

We are currently experiencing higher-than-expected demand for our data plans, which may affect service quality. We are actively working to enhance our infrastructure to better accommodate all our valued customers.

As a token of our appreciation for your patience, we would like to offer you [insert compensation offer, e.g., a temporary data boost or discount].

If you have any further questions or need assistance with your account, please do not hesitate to contact us at [insert contact information].

Thank you for being a valued customer.

Sincerely,

[Your Name]

Customer Support Team

[Company Name]

[Company Phone]

[Company Email]