

# Customer Support Escalation Request

Date: [Insert Date]

To: [Insert Company Name] Customer Support

Subject: Escalation of Unresolved Support Issue

Dear Customer Support Team,

I hope this message finds you well. I am writing to escalate an issue that I have been experiencing with your customer support. Despite multiple attempts to resolve my concerns, I have not received a satisfactory response.

Details of my issue:

- **Order Number:** [Insert Order Number]
- **Date of First Contact:** [Insert Date]
- **Description of the Issue:** [Briefly describe the issue]

Despite reaching out to your support representatives on [list dates of contact], I have yet to receive assistance or a callback. I would appreciate it if this matter could be escalated to a supervisor or a more experienced representative, as it is urgent and affects my experience as a customer.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Best regards,

[Your Name]

[Your Contact Information]