

# Customer Support Escalation

Date: [Insert Date]

To: Customer Support Team

From: [Your Name]

Subject: Escalation of Support Ticket #[Ticket Number]

Dear Customer Support Team,

I am writing to formally escalate my support ticket #[Ticket Number] regarding [brief description of issue], which I submitted on [submission date]. I have not received a response or resolution within the expected timeframe, and this delay is significantly affecting my experience with your service.

Here are the details of my ticket:

- **Ticket Number:** [Ticket Number]
- **Submission Date:** [Submission Date]
- **Issue Description:** [Brief description of the issue]
- **Previous Correspondence:** [Summary of any prior communication]

I appreciate your attention to this matter and hope to receive a prompt resolution. Please let me know if you need any additional information from my side to facilitate this process.

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address]