Customer Support Escalation for Billing Dispute

Date: [Insert Date]

To: [Company Name] Customer Support

Subject: Escalation of Billing Dispute - Account #[Insert Account Number]

Dear Customer Support Team,

I hope this message finds you well. I am writing to formally escalate an unresolved billing dispute regarding my account, #[Insert Account Number]. Despite my previous attempts to resolve this matter through your standard support channels, I have not received a satisfactory response.

Details of the issue:

• **Date of Incident:** [Insert Date]

• **Disputed Amount:** [Insert Amount]

• **Description:** [Insert Description of the Dispute]

I have attached all relevant documents and communications for your reference. I kindly request that this matter be escalated to a higher level of support to expedite a resolution.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]
[Your Contact Information]
[Your Address]