

Device Upgrade Eligibility Verification

Date: [Insert Date]

Dear [Customer's Name],

We are pleased to inform you that we are currently reviewing your account for device upgrade eligibility. To assist us in this process, we kindly ask you to provide the following information:

- Account Number: [Insert Account Number]
- Device IMEI Number: [Insert IMEI Number]
- Current Device Model: [Insert Current Device Model]

Once we have received this information, we will notify you of your eligibility for an upgrade and the options available to you.

If you have any questions, please feel free to contact us at [Insert Contact Information].

Thank you for choosing our services.

Sincerely,

[Your Company Name]

[Your Company Address]

[Your Company Phone Number]