

# Device Upgrade Discount Eligibility

Dear [Customer Name],

We are excited to inform you that you are eligible for an upgrade discount on your device. As a valued customer, we appreciate your loyalty and want to make it easier for you to take advantage of the latest technology.

Your eligibility is based on the following criteria:

- Active account status
- Previous device purchase date: [Date]
- Current device model: [Device Model]

To redeem your discount, please visit our website or contact our customer service at [Phone Number]. This offer is valid until [Expiration Date].

Thank you for choosing us. We look forward to continuing to serve you!

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]