

Feedback on Recent Customer Assistance

Date: [Insert Date]

To: [Customer Service Department / Specific Name]

From: [Your Name]

Subject: Feedback on Unsatisfactory Customer Assistance

Dear [Customer Service Department / Specific Name],

I am writing to express my dissatisfaction with the customer assistance I received on [insert date] regarding [briefly describe the issue]. Unfortunately, my experience did not meet my expectations due to [briefly explain the specific issues faced, e.g., long wait times, unclear information, lack of resolution].

For example, [provide a specific example of the interaction, if applicable]. This experience was frustrating and did not resolve my issue, which left me feeling [describe your feelings, e.g., disappointed, unvalued, etc.].

As a loyal customer, I was hoping for a more satisfactory resolution and support. I believe that improvements in your customer service could significantly enhance the overall customer experience.

Thank you for taking the time to consider my feedback. I look forward to your response and hope for a better experience in the future.

Sincerely,

[Your Name]

[Your Contact Information]