

# Assertion Regarding Unresponsive Customer Service

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

[Recipient's Name]  
[Company's Name]  
[Company's Address]  
[City, State, Zip Code]

## Subject: Ongoing Issues with Customer Service Response

Dear [Recipient's Name],

I am writing to formally express my concerns regarding the lack of response from your customer service department. On [date(s)], I reached out for assistance regarding [description of issue], and unfortunately, I have not yet received a response.

As a valued customer, I believe that appropriate and timely communication is crucial. It has been [duration] since my initial inquiry, which has led to considerable inconvenience.

I kindly request that you address this matter promptly. I trust that you will investigate the issues surrounding the response from your customer service and provide a resolution.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,

[Your Name]