

Follow-Up on Service Interruption Compensation Status

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up regarding the compensation status for the service interruption we experienced on [insert date]. As you may recall, we reported the issue promptly and were informed that compensation would be considered.

It has been [insert time frame] since our initial communication, and we would appreciate an update on the progress of our compensation request. If any further information is required from our side, please do not hesitate to ask.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]