

Appeal for Denied Service Interruption Compensation

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date: [Insert Date]

Customer Service Department
[Company Name]
[Company Address]
City, State, Zip Code

Dear Customer Service Manager,

I am writing to formally appeal the decision regarding my request for compensation due to the service interruption I experienced on [insert date of interruption]. According to my records, the service was unavailable for [insert duration], significantly affecting my day-to-day activities.

Despite my previous communication with your department on [insert previous correspondence date], I received a denial of my compensation claim, reference number [insert claim number]. I believe this decision may have been made without fully considering the specifics of my situation.

Attached are the relevant documents, including proof of service disruption and correspondence with your support team, which clearly indicate the inconvenience caused by the interruption.

I kindly request a reconsideration of my claim. I have been a loyal customer of [Company Name] for [insert duration], and I hope we can resolve this matter amicably. I appreciate your attention to this issue and look forward to your prompt response.

Thank you for your time and understanding.

Sincerely,
[Your Name]